

I hereby certify that this correspondence is being transmitted via facsimile to Commissioner for Patents, Attn: Refunds at (703) 308-6778, on the date shown below.

Dated: March 22, 2005

Signature: Cheryl J. Racklin

(Cheryl J. Racklin)

Docket No.: 71189-1337
(PATENT)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:
Bissell Homecare, Inc.

Application No.: 09/911,228

Filed: August 2, 2004

For: Extraction cleaning with heatingAttn: Refunds
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450REQUEST FOR REFUND
(IMPROPER CHARGE OF DEPOSIT ACCOUNT)

I. REFUND REQUEST

This is a request for a refund, with respect to the charge to Deposit Account 18-0013, shown on the Deposit Account Statement dated 10-29-04 for the above-identified

- ☒ application.
☐ patent.

(check the following, if desired, and supply copy of statement)

- ☒ A copy of the monthly statement, in which the error referred to occurs, accompanies this request.

II. FEES CHARGED FOR WHICH REFUND REQUESTED

AMOUNT OF
REFUND
REQUESTED

- ☐ Filing fee
☐ Surcharge for filing the basic filing fee on a date later than the filing date of the application (37 C.F.R. section 1.16(e))

and/or

- ☐ Surcharge for filing the oath or declaration on a date later than the filing date of the application (37 C.F.R. section 1.16(e))

(Request for Refund (Improper Charge of Deposit Account)--page 1 of 2)

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| | | |
|-------------------------------------|----------------------------------|-----------------|
| <input type="checkbox"/> | Extension of term (2) | |
| <input type="checkbox"/> | first month | |
| <input type="checkbox"/> | second month | |
| <input type="checkbox"/> | third month | |
| <input type="checkbox"/> | fourth month | |
| <input type="checkbox"/> | fifth month | |
| <input type="checkbox"/> | Excess claims | |
| <input type="checkbox"/> | Issue fee | |
| <input type="checkbox"/> | Petition fee | |
| <input type="checkbox"/> | Patent maintenance fee | |
| <input type="checkbox"/> | first maintenance fee | |
| <input type="checkbox"/> | second maintenance fee | |
| <input type="checkbox"/> | third maintenance fee | |
| <input type="checkbox"/> | Patent maintenance fee surcharge | |
| <input checked="" type="checkbox"/> | Other additional claims | |
| | additional claims | 250.00 |
| | | 800.00 |
| | TOTAL REFUND REQUESTED | 1,050.00 |

III. EXPLANATION OF WHY CONTESTED CHARGE IS IN ERROR

This is not our client. It belongs to McGarry-Bair and was charged to us in error.

IV. MANNER OF REFUND

Please make refund by

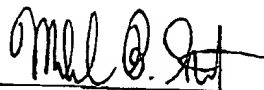
☒ crediting Account No. 18-0013.
☐ refunding payment.

Dated: March 22, 2005

Reg. No. 36,018

Tel. No. (248) 594-0633

Customer No. 010291



SIGNATURE OF PRACTITIONER
Michael B. Stewart
Rader, Fishman & Grauer PLLC
39533 Woodward Ave., Suite 140
Bloomfield Hills, MI 48304



UNITED STATES PATENT AND TRADEMARK OFFICE

MONTHLY STATEMENT OF DEPOSIT ACCOUNT

To replenish your deposit account, detach and return top portion with your check. Make check payable to Director of Patents & Trademarks.

RADER FISHMAN & GRAUER
ACCOUNTING DEPT.
39533 WOODWARD AVENUE
SUITE 140
BLOOMFIELD HILLS MI 48304

FINA

| | |
|-------------|---------|
| Account No. | 180013 |
| Date | 1-31-05 |
| Page | 1 |

PLEASE SEND REMITTANCES TO:
U. S. Patent and Trademark Office
P.O. Box 70541
Chicago, IL 60673

| DATE POSTED | | | CONTROL NO. | DESCRIPTION (Serial, Patent, TM, Order) | DOCKET NO. | FEE CODE | CHARGES/ CREDITS | BALANCE |
|--|-----|-----|-------------|--|---------------|---------------|---------------------|-----------|
| MO. | DAY | YR. | | | | | | |
| 1 | 3 | 05 | 21 | PAYMENT | | | | |
| 1 | 3 | 05 | 32 | 10519026 | | 9203 | -50000.00 | 117646.51 |
| 1 | 3 | 05 | 33 | 10519026 | 65856-0069 | 1631 | 300.00 | 117346.51 |
| 1 | 3 | 05 | 34 | 10519026 | 65856-0069 | 1632 | 500.00 | 116846.51 |
| 1 | 3 | 05 | 86 | 10322637 | 65856-0069 | 1633 | 200.00 | 116646.51 |
| 1 | 3 | 05 | 117 | 10959141 | NAN-0215 | 1252 | 450.00 | 116196.51 |
| 1 | 3 | 05 | 127 | 10944911 | SON-3106 | 1051 | 130.00 | 116066.51 |
| 1 | 3 | 05 | 136 | 78163030 | SON-3099 | 1051 | 130.00 | 115936.51 |
| 1 | 3 | 05 | 223 | 10940754 | 65337-0147 | 7004 | 150.00 | 115786.51 |
| 1 | 3 | 05 | 350 | 10518358 | COS-0055 | 8021 | 40.00 | 115746.51 |
| 1 | 3 | 05 | 351 | 10518358 | OKA-0222 | 1631 | 300.00 | 115446.51 |
| 1 | 3 | 05 | 352 | 10518358 | OKA-0222 | 1632 | 500.00 | 114946.51 |
| 1 | 3 | 05 | 353 | 10518358 | OKA-0222 | 1633 | 200.00 | 114746.51 |
| 1 | 3 | 05 | 354 | 10518358 | OKA-0222 | 1615 | 1250.00 | 113496.51 |
| 1 | 3 | 05 | 392 | 09959997 | OKA-0222 | 8021 | 40.00 | 113456.51 |
| 1 | 3 | 05 | 571 | 78540681 | SON-2052/SON | 1614 | 1800.00 | 111656.51 |
| 1 | 4 | 05 | 39 | 10311853 | 65902-0000 | 7001 | 335.00 | 111321.51 |
| 1 | 4 | 05 | 42 | 09737301 | SON-2381 | 1252 | 450.00 | 110871.51 |
| 1 | 4 | 05 | 43 | 09737301 | GEN166 | 1201 | 400.00 | 110471.51 |
| 1 | 4 | 05 | 83 | 5228661 | GEN166 | 1202 | 1250.00 | 109221.51 |
| 1 | 4 | 05 | 115 | 10959141 | 65402-0003 | 1553 | 3800.00 | 105421.51 |
| 1 | 4 | 05 | 116 | 10944911 | SON-3106 | 8021 | 40.00 | 105381.51 |
| 1 | 4 | 05 | 134 | 09748188 | SON-3099 | 8021 | 40.00 | 105341.51 |
| 1 | 4 | 05 | 139 | 11016160 | P107424-0001 | 1801 | 790.00 | 104551.51 |
| 1 | 4 | 05 | 205 | 10952767 | 65857-0141 | 8021 | 40.00 | 104511.51 |
| 1 | 4 | 05 | 206 | 10970649 | SON-3104 | 1051 | 130.00 | 104381.51 |
| 1 | 4 | 05 | 207 | 10963563 | SON-3133 | 1051 | 130.00 | 104251.51 |
| 1 | 4 | 05 | 293 | 430997 | SON-3109 | 1051 | 130.00 | 104121.51 |
| 1 | 4 | 05 | 387 | 1871716 | 66282-0052 | 8508 | 50.00 | 104071.51 |
| 1 | 4 | 05 | 388 | 1871716 | 65472-0014 | 7205 | 100.00 | 103971.51 |
| 1 | 5 | 05 | 2 | 10355065 | 65472-0014 | 7201 | 400.00 | 103571.51 |
| 1 | 5 | 05 | 2 | 09911228 | SON-2583 | 1202 | 18.00 | 103553.51 |
| 1 | 5 | 05 | 3 | 10355065 | 71189-1337 | 1202 | 250.00 | 103303.51 |
| 1 | 5 | 05 | 3 | 09911228 | SON-2583 | 1201 | 88.00 | 103215.51 |
| 1 | 5 | 05 | 12 | 10257147 | 71189-1337 | 1201 | 800.00 | 102415.51 |
| 1 | 5 | 05 | 25 | 11024768 | KSM-0209 | 1201 | 200.00 | 102215.51 |
| | | | | | UDK-0031 | 1011 | 300.00 | 101915.51 |
| AN AMOUNT SUFFICIENT TO COVER ALL SERVICES REQUESTED MUST ALWAYS BE ON DEPOSIT | | | | OPENING BALANCE | TOTAL CHARGES | TOTAL CREDITS | CLOSING BALANCE | |

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RADER,**FISHMAN****& GRAUER**

PLLC

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To: USPTO Customer Service Help Desk From: Diane Curry
Fax: (703) 308-5077 Pages: 22 + Coversheet
Phone: (703) 305-4229 Date: June 21, 2005
Re: Refund Request Status cc:

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Thank you.

Dear Sir/Madam,

Please help. The attached copies of refund requests were never acknowledged. Please reply with the status of each. Thank you in advance.

Diane L. Curry
Billing Coordinator

Direct (248) 594-0623
Email dlc@raderfishman.com
Fax (248) 594-0610

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Bloomfield Hills Washington, D.C. Salt Lake City Tokyo

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Litigation • Copyrights • U.S. and Foreign Portfolio Management
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To: USPTO - Refunds

From: Michael B. Stewart, Esq./Cheryl Racklin

Fax: (703) 308-6778

Pages: FIVE (5) + Coversheet

Phone:

Date: March 22, 2005

Re: OUR REF: 71189-1337

☐ Urgent ☐ For Review ☐ Please Comment ☐ Please Reply ☐ Please Recycle

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Thank you.

● Comments:

Attached please find the Request for Refund (Improper Charge of Deposit Account) and associated documents. If you have any questions or comments, please contact us.

Cheryl J. Racklin
Phone (248) 594-0609
Fax (248) 594-0610

R0273433.DOC

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Bloomfield Hills Washington, D.C. Salt Lake City Tokyo

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DEC 22 2004

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Gary A. Kasper and David E. McDowell
For: EXTRACTION CLEANING WITH HEATING
Serial No.: 09/911,228 Examiner: Terrance R. Till
Filed: 07/23/2001 Group Art Unit: 1744
Atty. Docket: 71189-1337 Confirmation No: 4771

| CERTIFICATE OF MAILING/TRANSMISSION (37 CFR 1.6(a)) | |
|--|--|
| I hereby certify that the correspondence is, on the date shown below, being: | |
| <input type="checkbox"/> deposited with the United States Postal Service with sufficient postage on first class mail, in an envelope addressed to the Commissioner (at Patent), PO Box 1450, Alexandria, VA, 22313-1450. | <input type="checkbox"/> transmitted by facsimile to the Patent and Trademark Office to Examiner Terrance R. Till at (703) 072-8883. |
| Date: 12/22/04 | Signature: <i>Christine M. Judge</i> Christine M. Judge (Type or print name of person certifying) |

Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

Sir:

AMENDMENT AND RESPONSE TO OFFICE ACTION

In response to the office action mailed September 24, 2004, kindly amend the above-identified application as follows:

Amendments to the Claims appear in the complete listing of claims which beings on page 2 of this paper.

Remarks/Arguments begin on page 12 of this paper.

Adjustment Date: 08/01/2005 SDIRETA1
01/05/2005 NLAURENC 00000002 180013 09911228
01 FC:1202 250.00 CR
02 FC:1201 800.00 CR

01/05/2005 NLAURENC 00000002 180013 09911228